

FIG. 1

MicroTraffic - Reservation Summary (1 - 31)

Site Scope: MCO Site Selection: Reservation Scope: Confirmed Selection Scope: One Way

Date	Qty	BP	BE	BW	TM	DC	EL	GH	JH	AT	TD	TB	LV	SV	UV	AV	MV	RV	LO	UO	AO	KF
11/21/00	10				1	1		1		1	1				2	1		2				
11/22/00	15					3	2			2	2				1	2						
11/23/00	7							3	1									2				
11/24/00	21				1	4	3	3	1	1	3				1	1						
11/25/00	14				2	2	2	1	1	1	1					2		2				
11/26/00	3							1		1						1						
11/27/00	5				1	1	1				1											
11/28/00	8					1		1		1	1					1						
11/29/00	9						3	1		1	1					2						
11/30/00	5					1	1				2											
12/01/00	6					2	1		1	1												

Last Updated: 11/20/00 04:36:10 PM

Find Not Posted Report Reserved Equip Report Refresh

Reservation Summary (1-31 Screen)	Receive Dispatch Reservation		Equipment At Site	Expected In	Hookup Book	MicroTraffic Help	Version 0.1.4555
Route Book	BizNet Links	Misc. Reports	Scripts		Utilities	Equipment ID History	Quit

452

408

432

406

FIG. 2

30

34

38

40

42

44

46

48

32

52a

52b

54

56

58

60

62

68

66

50

(13) Reserved Equipment for 08/01/00

Post Date	RTE	Dealer	Res Num	Origin	Destination	Equipment	Cov	Cus
08/01/00	1	GATES AUTO	11674	52394	WASHINGTON DC	AV	No	STA
08/01/00	1	GATES AUTO	11674	52394	WASHINGTON DC	AV	No	STA
08/01/00	1	GATES AUTO	11674	52394	WASHINGTON DC	AV	No	STA
08/01/00	1	GATES AUTO	11674	52394	WASHINGTON DC	AV	No	STA
08/01/00	1	GATES AUTO	11674	52394	WASHINGTON DC	AV	No	STA
08/01/00	1	GATES AUTO	11674	52394	WASHINGTON DC	AV	No	STA
08/01/00	1	GATES AUTO	11674	52394	WASHINGTON DC	AV	No	STA
08/01/00	1	GATES AUTO	11674	52394	WASHINGTON DC	AV	No	STA
08/01/00	1	GATES AUTO	11674	52394	WASHINGTON DC	AV	No	STA
08/01/00	1	GATES AUTO	11674	52394	WASHINGTON DC	AV	No	STA

Res Num: 11674

Date Posted: 11

Scheduling Notes:

Customer: STANLEY BLACK

Day Phone: (919) 967-6059

Night Phone:

Print

Covered & Scheduled

Post

Quit

80 76 78 GATES AUTO

72 Equipment at site 3035

07/31/00 08/01/00 08/02/00 08/03/00

Model	TOT	1WAY	ROT	CNTRL	07/31/00	08/01/00	08/02/00	08/03/00
EP	0	0	0	0				
BE	0	0	0	0				
BW	0	0	0	0				
TM	1	1	0	0				
DC	3	3	0	0				
AV	0	0	0	0	1			
GH	1	1	0	0				
JH	0	0	0	0				
AT	0	0	0	0				

74

70

Reservation Info.

Equipment

AV

Pick-up Location

3035 GATES AUTO

Pick-up Date

08/01/00 08:00:00 AM

100

Search For Equipment Availability

Location

To limit location selection list to sites that have a particular model, enter the model.

AV

Exclude Equipment Out On In-Town Rental

Include Rotation Equipment

Legend

Date

3 5

In-Town Reservations

One-Way Reservations

Last Updated

08/01/00 10:57:14 PM

SET UP TRANSFER

Done

84

86

88

82

94

96

98

102

90

92

870

FIG. 4

AV GATES AUTO 08/01/00

Model: Location: 782003 Date: 08/18/00

IN-TOWN DISPATCH ONE-WAY

Time 08/18/00

A.M. P.M.

Equipment 12 1 2 3 4 5 6 7 8 9 10 11 12 1 2 3 4 5 6 7 8 9 10 11 1

Rotation 5

One-way 42

353879 MCKIMMON

353984 SHREVE

7769097 LOVE

20261067 VODICKA

7769097 LOVE PICK-UP: 12:00:00 AM DEST: 32919

20303720 BLANCHARD

7788506 HOWARD

7725125 RICHARDSON

110
112
116
114
115
117

118g

118c

118d

118e

118f

118g

120

118

FIG. 5

MicroTraffic - Receive/Dispatch/Reservations

Customer Information Equipment Payments Notes Changes Made

Trans. Type: Sub-Type: Doc Number: Doc Status:

Last Name: First Name: Day Phone: Pickup/Dispatch/Receive Date and Time: ☐ PM

Address: Night Phone: Expected Date and Time: ☐ PM

City: State: Zip Code: Days Allowed: Miles Allowed: ☐ Covered & Scheduled

Res. Location: MCO Not in E

Pickup CTR/DLR: MCO

Destination: MCO

Reverse Dispatch Receive Find New Save Cancel Print Quit

134

136

138

140

130

132

142

202

196

144

198

146

FIG. 6

150

152

154/56

136

158

160

162

140

132

MicroTraffic - Receive/Dispatch/Reservations

Customer Information Equipment Payments Notes Changes Made

Status	Equipment ID	Rate	\$/Mile	Cov.	Deposit	Qty	Miles In	Miles Out	PM Miles

CONF 168
TENT 170
CANC 172

Reservation Information Dispatch/Receive Information

Status Model Fleet Model Serial Letter

0000 0000 0000 0000

200

Add 164
Update 166

Rate Per Mile Coverage Deposit Qty Miles In/Out Last PM

0.00 0.00 0.00 0.00 0 0.0 0.0

Covered & Scheduled Qty

Save 176
Print Quit

FIG. 7

The image shows a screenshot of a software window titled "MicroTraffic - Receive/Dispatch/Reservations". The window has a menu bar with "File", "Edit", and "Help" options. Below the menu bar is a tabbed interface with five tabs: "Customer Information", "Equipment", "Payments", "Notes", and "Changes Made". The "Payments" tab is currently selected. Below the tabs is a table with the following columns: "Location", "Date", "Type", "Account Number", "Exp", "Auth Num", and "Amount". The table has seven rows. Below the table are five input fields: "Payment Type" (a dropdown menu), "Check/Card Number", "Expiration", "Auth Code", and "Amount" (displaying "0.00"). To the right of these fields are four buttons: "Add", "Save", "Print", and "Quit". Handwritten annotations include: "132" pointing to the window title bar, "134" pointing to the "Customer Information" tab, "136" pointing to the "Equipment" tab, "138" pointing to the "Payments" tab, "140" pointing to the "Notes" tab, "142" pointing to the "Changes Made" tab, "144" pointing to the "Location" column header, "146" pointing to the "Date" column header, "148" pointing to the "Type" column header, "150" pointing to the "Account Number" column header, "152" pointing to the "Exp" column header, "154" pointing to the "Auth Num" column header, "156" pointing to the "Amount" column header, "158" pointing to the "Payment Type" dropdown, "160" pointing to the "Check/Card Number" field, "162" pointing to the "Expiration" field, "164" pointing to the "Auth Code" field, "166" pointing to the "Amount" field, "168" pointing to the "Add" button, "170" pointing to the "Save" button, "172" pointing to the "Print" button, "174" pointing to the "Quit" button, and "176" pointing to the "Save" button.

MicroTraffic - Receive/Dispatch/Reservations

Customer Information Equipment Payments Notes Changes Made

Location	Date	Type	Account Number	Exp	Auth Num	Amount

Payment Type: [dropdown] Check/Card Number: [text] Expiration: [text] Auth Code: [text] Amount: 0.00

Add Save Print Quit

FIG. 8

132

134

136

138

140

195

195

MicroTraffic - Receive/Dispatch/Reservations

Customer Information Equipment Payments Notes Changes Made

Download Notes (From Phoenix & Field) Download/Traffic Notes

Pick-up Information

First Name:

Last Name:

Phone:

☐ Reservation Covered & Scheduled

Change Sent: AM

Add Notes

Save

Print

Quit

FIG. 9

210
}

214

232

Find Document

Step 1
Selection Criteria

212

218 ☐ Document Number

220 ☒ Customer Name

222 ☐ Phone Number

224 ☐ Pickup Location

226 ☐ Reservation Location

228 ☐ Reservation Date

230 ☐ Credit Card

Step 2
Selection Data

232

Step 3
Click "SEARCH"
or
"CANCEL"

216

Search

Cancel

FIG. 10

240
}

Print Posted/Not Posted

242

Not Posted

244

Posted

246

All

248

Cancel

FIG. 11

250



Print Covered/Scheduled or Not Cover...

Enter start date for report

252

Enter end date for report

254

256 ☐ Preview

258

260

262

264

FIG. 12

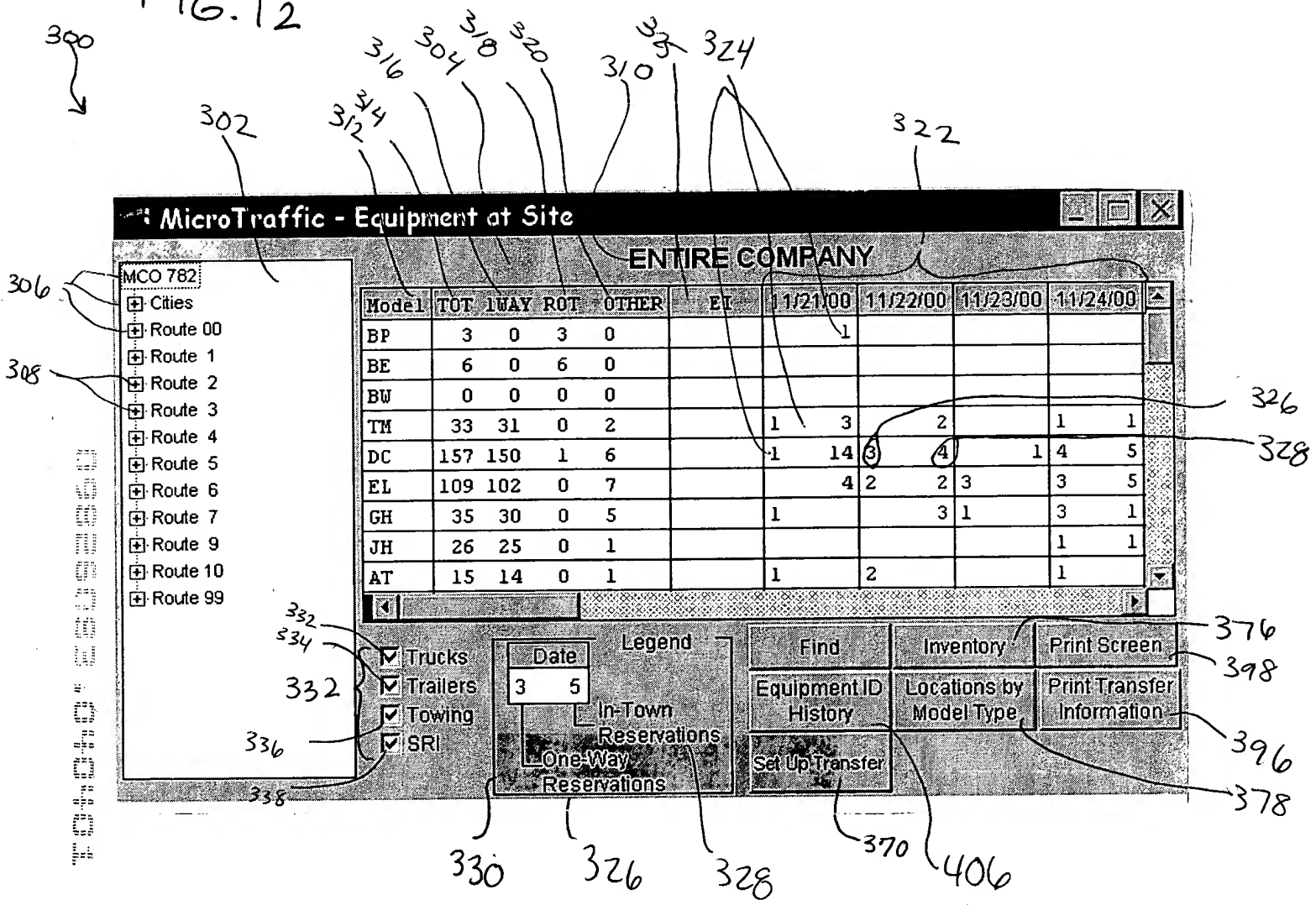


FIG. 13

FIG. 13

360

353

352

358
356

All DC's within MCO

Equipment ID	Note	Return Date/Time	Other	Rot.	Location	City
0000 DC 0392C	No	11/30/00 05:00:00			7045	ABERDEEN
0000 DC 7031A	No		TF 32008		32078	ABERDEEN
0000 DC 5605J	No	11/29/00 12:15:00	FOR SALE		28454	ANGIER
0000 DC 0982C	No	12/01/00 02:00:00			15431	APEX
0000 DC 2677C	No				55315	APEX
0000 DC 8840Y	No	11/29/00 08:00:00			48352	BURGAW
0000 DC 3832J	No				32465	CAMP LEJEU
0000 DC 4656E	No				32465	CAMP LEJEU
0000 DC 6075J	No				40292	CARY
0000 DC 8138B	No				40292	CARY
0000 DC 1412E	No	11/29/00 08:40:00			40292	CARY
0000 DC 54360	No				54360	CARY

Miles In: 87916.0
Miles Out: 87916.0
PM Miles: 80000.0
Plate #:
State:
Expiration: 1

Setup Transfer
Remove from Site
Quit

372

357

355

359

361

363

365

367

370

374

362

364

366

FIG. 14

380

382

386

390

392

394

Transfer Information

Equipment ID	0000 TM 7218W	Dispatching Location	40292
Status	NOT PICKED-UP	Set Up Date	08/29/2000
Pick Up Date	08/29/2000		
Destination Entity	782050		
Comments	talked to tom about reservation #####		

Save Delete Transfer Cancel

384

388

380
382
386
390
392
394

FIG. 15

400

Equipment ID History

Fleet: Model: Serial: Letter:

☒ Preview

402

404

FIG. 16

410

MicroTraffic - Hookup Book

Towing Vehicle

☒ U-Haul Truck
or
☒ Customer's Vehicle

Year: Make:

Model/Style: Weight: Hitch Class:

☐ Car Carrier ☐ Rental Hitch ☐ Perm Hitch ☐ Install Perm Hitch

Towed Vehicle

☒ U-Haul Trailer
or
☐ Customer's Vehicle

Trailer/Hitch Class(s): Year: Make:

Model/Style: Weight:

☒ Auto Transport Class 3
☐ Tow Dolly Class 2, 3
☐ Tow Bar Class 2, 3

Hookup Status:

Select Towing Device:

412

424

416

420

422

430

FIG. 17

FIG. 17

440

444

442

MicroTraffic - Route Book

Receiving	Dispatching

Location:

Equipment Type

☒ Truck ☐ Trailer ☐ Towing ☐ SRI

Eq Number (Optional):

Go Print

446

448

450

460

462

464

466

468

470

472

473

5 Customers to Contact

RTE	Res Num	Customer	Day Phone	Night Phone	Equipment	Pick Date	Origin	Dest
9	7490217	BRITT TYLER	(919) 518-1514		TM	08/10/00	56194	AW
9	30237004	SHAWN ARCHIBEQUE	(919) 515-4004	(919) 859-8156	MV	08/04/00	55766	J8
2	6440	LESLIE ROBERT BERGLIN	(252) 972-2235		GH, PO, KO	08/05/00	1693	STI
7	4084	BYRON TORKE	() -		GH	08/20/00	32298	MIC
7	4092	DANIEL KLINE	() -		EL	08/03/00	32222	TR

This is _____ from U-Haul. I am calling to confirm the reservation of BRITT TYLER for the following U-Haul Equipment, 10' MOVING VAN for \$405.00, on August 10 from RALEIGH, NC to LAKEWOOD, CO. Someone from U-Haul will call you the day before your reservation to schedule pickup time and location. If your plans change, contact _____ at _____ Thanks for choosing U-Haul.

Results of your phone call:

Call history:

Add Notes

Quit

474

476

478